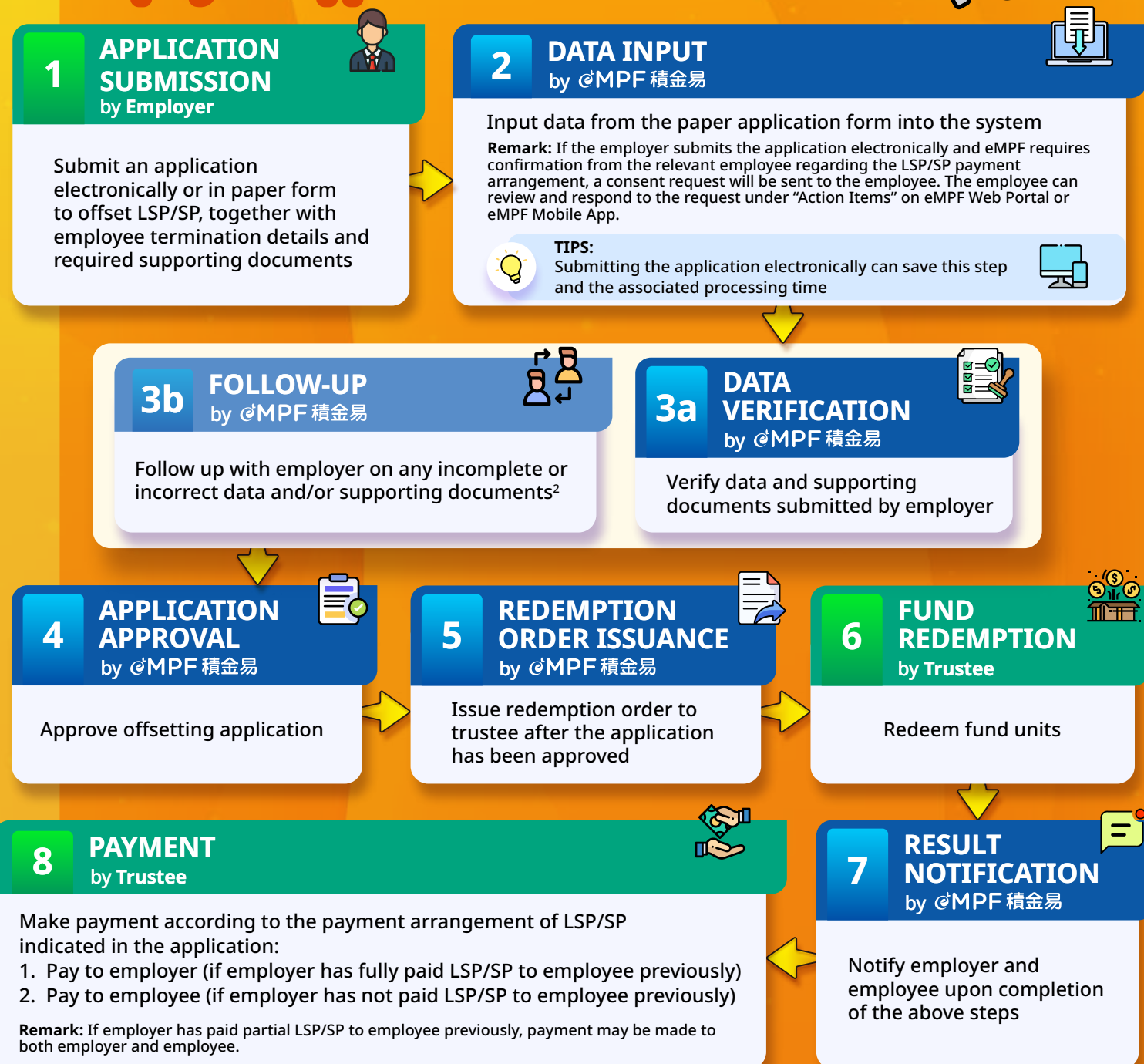


How does eMPF process an employer's application¹ to offset LSP/SP?



Notes: 1. Applications may also be filed by employees via eMPF Web Portal, eMPF Mobile App or by completing the relevant application form. If you need assistance, please contact the eMPF Customer Service Hotline at 183 2622.
2. Some cases may require further follow-up with relevant parties, such as trustee(s).



The processing time for handling offsetting LSP/SP applications depends on various factors, including the means of submitting applications, completeness of the submitted supporting documents, the relevant processing arrangements of the trustee and the payment method selected. The entire process generally takes **10 to 18 working days** to complete. To expedite processing, it is **recommended to submit applications electronically and use digital payment method**.

